


**June 27, 2011**

TrailBlazer Health Enterprises® is issuing this listserv to notify the Part B community of important updates concerning ambulance services.

 The links contained in this listserv may direct you to sites other than TrailBlazer®.

## ★ Part B

### Texas Ambulance Transports

[Automated Denials for Non-Emergency Ambulance Transports in Texas: Modifiers RJ and JR](#) – TrailBlazer has identified potential overutilization of HCPCS code A0428 (non-emergency ambulance transport services), billed with modifiers RJ and JR, and its associated services (e.g., A0425) across the provider community in Texas.

We will implement the “Utilization Guidelines” in the Ambulance LCD for transports billed with RJ and JR modifiers **effective on or about July 1, 2011, for services rendered January 1, 2010, and after**. We will allow the first 12 trips (per year) without documentation if the medical necessity in the Ambulance LCD is met. Starting with the 13th trip, transports will be denied. If the supplier disagrees with the denial and has the documentation to support the medical necessity of the transport, a redetermination will need to be submitted. For information and guidelines on submitting appeals, refer to the [TrailBlazer Redeterminations Web page](#) and the [Redetermination Request Form](#).

**Note:** Please do not send documentation with the initial claim. Documentation should only be sent with the redetermination.

For additional information, refer to the “Utilization Guidelines” section in the [Ambulance Services \(Ground Ambulance\) LCD](#) posted on our Web site.

### TrailBlazer Will Implement a Service-Specific Audit

[Non-Emergency Ambulance Transport Billed With Modifiers JN, NJ, EJ and JE Medical Review Results](#) – TrailBlazer has identified a potential overutilization of HCPCS code A0428 (non-emergency ambulance transport services), billed with modifiers JN, NJ, EJ or JE, and its associated services (e.g., A0425) across the provider community in Texas. A wide-spread probe review was conducted recently to verify if this perceived overutilization was actual. Complete details of the review are available in the notice linked above.

Based on the results of this review, TrailBlazer will implement a service-specific audit for ambulance services in Texas billed with modifiers EJ, JE, JN and NJ. This audit will be effective on or about July 1, 2011. Education will be provided based on medical review results.

**TrailBlazer could request documentation** for ambulance claims filed with modifiers EJ, JE, JN and NJ. Once we receive the documentation, a determination will be made to pay or deny.

**Note:** Please do not send documentation with the initial claim; if we need the documentation, we will request it.